



Uninstalling the OnDemand Client

If you have a customer using Windows 8, 7, or Vista who needs to uninstall the OnDemand Client, follow these instructions.

1. On the Windows desktop, click the Start button  in the lower-left corner of the screen. The Start screen displays.
 2. Click the arrow button . The Apps view displays.
 3. Click **Control Panel**.
 4. If your **View by** selection is set to **Category**, under **Programs**, select **Uninstall a program**, then select IDS Client and click **Uninstall**. If your **View by** selection is set to **Large icons** or **Small icons**, select **Programs and Features**, then select IDS Client and click **Uninstall**.
 5. When the confirmation message displays, click **Yes**.
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1. On the Microsoft Windows taskbar, click **Start**, then click **Control Panel**.
 2. On Windows 7® or Vista®,
 - a. If your **View by** selection is set to **Category**, under **Programs**, select **Uninstall a program**, then select IDS Client and click **Uninstall**.
 - b. If your **View by** selection is set to **Large icons** or **Small icons**, select **Programs and Features**, then select IDS Client and click **Uninstall**.
 3. When the confirmation message displays, click **Yes**.

If you have a customer using Mac who needs to uninstall the OnDemand Client, follow these instructions.

1. Click the **Go** menu from the Finder, then select **Applications**.
2. In Applications, select **OnDemand**.
3. Drag the program to the Trash.

Related Topics

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