End of Support for Windows 7

The End of Support for Windows 7 is **January 14, 2020**. Now is the perfect time to upgrade to **Windows 10**.

If you continue using Windows 7 after January 14, 2020, your computer will operate, but it will be vulnerable to security risks and viruses because new security updates will not be available.

In order to avoid any negative security and compliance issues, we recommend that you upgrade your Windows operating system as soon as possible.

ACS Technologies Software

In order for us to dedicate resources to providing the best experience on modern operating systems, browsers, and computer equipment, we will shift development, testing, and support away from Windows 7 after January 14, 2020.

We recommend that you upgrade to the latest version of our ACS, HeadMaster, or PDS software products. Upgrading ensures that you take advantage of the latest functionality and security enhancements we offer.

What's next?

Here are some suggestions for you:

1. Make a list of printers, scanners, cameras, or other important hardware you use with your Windows 7 computer. Next, check the manufacturer's website to be sure there are drivers available for the latest operating system. You will need to replace any incompatible hardware.
2. Verify that your computer meets the recommended system requirements to run the latest operating system.

    a. If your computer <u>meets</u> the system requirements, back up your computer before upgrading your operating system. Be sure you include a backup of your ACS, HeadMaster, or PDS data. Once you have a verified backup, upgrade your operating system to the latest version of your selected Windows operating system.
    b. If your computer <u>doesn't</u> meet the system requirements, consider purchasing a new computer.
3. Once your new or upgraded computer is ready to go, you can install the latest version of your ACS, HeadMaster, or PDS software, and restore the backup you made before upgrading your computer.

We're here to help you!

Be sure to reference our Windows 10 FAQs before you get started.

If you have questions, our Support Specialists are ready to assist you. Please call 1-800-669-2509 or email us.